

# Is Your Campaign Ready to Launch?

#### **Best Practices & Tools**

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## **Learning Objectives**

- ► Rooted in Abundance Theme Overview
- ► How to use the TENS Resources for your campaign
- ► How to talk about money and faith
- ► What is unique about 2023?
- ► Your Questions Answered





Introduction

#### **TENS Theme for 2023**

They shall be like a tree planted by water, sending out its roots by the stream. It shall not fear when heat comes, and its leaves shall stay green; in the year of drought it is not anxious, and it does not cease to bear fruit. Jeremiah 17:8, NRSV







TENS Theme 2022

#### **TENS Theme for 2023**

The central act of Christianity is one of hospitality – invitation to abundant garden, the offering of that nourishment to all, and the reconciliation that comes by sharing a common act of love. Planted in such a garden of gratitude, we are Rooted in Abundance.

We are grounded in abundance, generosity, and welcome, and we share our gifts of wealth, works, and wisdom with the world in gratitude for having the opportunity to steward them.







TENS Theme 2022

## Recommendations for Your 2023 Pledge Campaign

#### **Implement**

Implement online giving tools to maximize donation options

See our Resource Library for examples of great online giving forms and tools

#### Connect

Utilize email to ensure pledge materials are delivered to all members. Send paper when appropriate.

Build the hype of your campaign in your newsletter and social media

#### Contact

Contact all members either via phone, in Zoom small groups, or in a large-group meeting (virtual or in-person, as able). Every member should hear about this year's campaign from a campaign volunteer

#### Reflect

Use the weekly reflections in small group, adult education / coffee hour meetings to connect the Gospel to Stewardship







### **Weekly Inserts**

- Showcase diverse messages of abundance in communities of faith
- Theological and practical statements of faith and generosity
- They can be used in a post-service coffee hour as a forum for discussion, or in a weekly small-group meeting
- Each reflection suggests a couple of questions designed to **engage us on stewardship** topics
- The reflections can also serve as inspiration for a sermon on stewardship







#### **Testimonials Tell the Story**

There is no better way to communicate impact than for members to tell their stories of support

#### **Include things like:**

- What made them come on their first Sunday and keep coming back?
- ► What program or ministry they love best
- What their children have learned in Sunday School
- ► A time when the community was *there for them*





#### **Testimonials Tell the Story**

Ministry Impact Reports are Important Stewardship Messages

## Ask volunteers or ministry-beneficiaries to share:

- ► What the program means to them
- What joy they have in serving (tell a story)
- What makes them feel good about this program / ministry
- What it would mean if this ministry didn't exist





## Make Planned Giving a part of your Campaign

- ► Your pledge card should ask if your members have made provision in their estate for the church, or if they would like to.
  - Soft asks repeated frequently plant the seed that legacy gifts are important spiritual tools
- Many members consider legacy gifts to be a "pledge legacy" – the ability for the church to receive a lifetime gift equal to their annual gift in perpetuity
- ► The number one reason people do not leave a legacy gift is because they were not asked!





#### **Virtual Stewardship**

Every congregation should have the ability to collect donations and pledges online and via mobile platforms.

#### For plate and pledge:

- ▶ It is no longer usual for individuals to carry cash. More and more people use their credit and debit cards for transactions.
- Receipts are automatic, as are thank-you acknowledgements
- Most donation software gives you at least basic information to reach out to visitors – at bare minimum, an email address or phone number tied to a real name
- ► More donors rely on online or mobile platforms to make recurring or one-time gifts to nonprofits than ever before.





## Maximize Donations by Maximizing Opportunity

- Publicize and implement multiple ways of making gifts for annual campaigns
  - Gifts directly from retirement accounts (Qualified Charitable Distributions)
    - Many donors use their Required Minimum Distribution to make their annual gifts
  - Donor Advised Funds
    - Donors make a grant from their DAF for the church
  - Bank Checks / ACH transfers
  - Online Platforms
  - Mobile Giving
  - Workplace / Matching Gifts
  - Stock and Securities





## **Asking for Money for Mission**

#### How to make the ask

- Renewal: Susan, this year we are raising more money than ever to fund our youth program, outreach to elders, and to help our community. Mary and I made our gift to the campaign, will you join us in supporting the campaign this year?
- ► <u>Increase:</u> Jonathan, my husband and I increased our giving this year because we want to see our congregation grow. Can you make a stretch gift to the campaign this year?
- ► Tough Year: Dick and Bill, your giving to our church has been so faithful all these years, and I know this has been a tough year for you. Still, I am asking you to make a gift to our pledge campaign, no matter the amount. Will you?
- <u>Newcomer:</u> Cindy, you and your family are new to our congregation, are there any questions I can answer about why we raise money through pledges or how you can join us?





## **Strategies for Difficult Topics**

- Create Safe Space
  - Nurture all voices but keep any one voice from dominating
  - Allow silence or time to process give space for introverts
- Keep things positive
  - That doesn't mean everything has to be "just fine."
  - Dwell on what's possible
- If running small groups, train your small-group leaders or conversation partners on facilitation
  - Leaders don't need to have all the answers
- Pray for each other in group and outside of group
  - keep each other in your hearts





#### **Challenges in Stewardship**

How to talk about money when there is economic fallout from inflation or other disruptions

- ► There is **no shame** in a household pledging less this year than other years. Every gift matters.
- Remember, some families are not struggling right now, so some of your members may be able to increase their giving
- Every conversation about pledges is a pastoral one
- Check in with clergy about the people on your list, and follow up if pastoral concerns arise
- ► We remember the Great Recession in 2008-2009. We recovered, and we will recover again. **This too, shall pass**.
- Christians are people of Hope.
- ► The work of the church is more acute in times of need





### **Challenges in Stewardship**

How to talk about stewardship if your congregation is facing budget cuts, program cuts, or staff reduction

- Keep your conversation focused on the mission
  - ► The work of the church continues because the needs of our neighbors are still present.
  - We may have fewer resources to spend on mission, so we find other ways to do the work of God
- Did your congregation receive an SBA/PPP loan?
  - Remind members that this insulated staff and programs from cuts for a period of time. Thank your staff and treasurer for completing the paperwork for these loans
- There may be some members who can make extraordinary gifts to cover these unexpected shortfalls
   - ask them





## **Challenges in Stewardship**

How to talk about stewardship in times of uncertainty

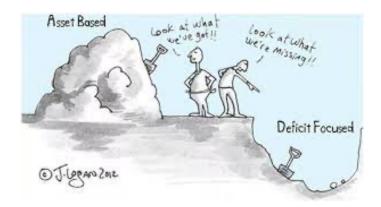
- Our times are often uncertain, it is our Christian hope and our prudent planning that can help us prepare and survive this uncertainty
- ► Pledges can be changed throughout the year if circumstances change we are open and honest
- We can also make gifts from securities or other channels which may be performing better
- ► The most important thing is to teach that all giving matters, regardless of the amount. Be prayerful.





## **Appreciative Inquiry**

Appreciative Inquiry is a model of design thinking or development that focuses on what is possible, what is good, what is exciting. It purposely does not ask negative questions or frame problems. It is a solutions-based, inclusive way to engage in respectful conversation. In your small-group discussions using the weekly inserts, consider asking the following appreciate inquiry questions:





## **Appreciative Inquiry**

- 1. Ask the questions posed in the reflection
- 2. What ministry of our congregation is most hopeful or most exciting to you? Why?
- 3. If money were no object, what service to our neighborhood / neighbors would you hope to begin? Why?
- 4. What are examples that you can name of nonprofits, organizations, or other churches that are doing remarkable work in our community? Why are they inspiring to you?
- 5. Which of your gifts are you most willing to share with our church? (some examples: music, accounting, website, answering the phone, yardwork, translation, invitation, having fun, leading groups, cooking food) Why?





#### **Pre-Campaign**



 Send Letter from the Clergy outlining the theme



- Send Letter from the Wardens focusing on your budget and mission.
- Make sure your donation platform website is ready to go







#### The Campaign



- Send Letter from the Campaign Chair with Pledge Materials. Have a Kick-off event (virtual or inperson). Offer testimonials
- Pledge Cards
  - Use the model pledge / promise cards to ask for commitments from your members.
     Don't forget to include information on time & talent, on legacy giving / estate gifts, gifts of securities, and online giving intentions
- Case for Support / Brochure
- Budget
- Narrative Budget







#### The Campaign



- Distribute Weekly Inserts in the bulletin or online
- Prayers of the People are specially written to bring in the Rooted in Abundance theme
- Blessings at the offertory, ingathering and postcommunion prayer
- Small groups or rector's forum discussions of the weekly inserts
- How are you going to finish your campaign?







#### **Post-Campaign**



- Send out Thank-You notes signed by the clergy and/or committee for every pledge or gift of time, talent, & treasure received
- Make sure to announce the amount pledged / collected, and a plan to clean-up gifts that haven't yet come in
- Evaluate your campaign. Watch the TENS Webinar on this topic: <a href="https://www.tens.org/webinars-events/tens-webinars/evaluating-your-pledge-campaign/">https://www.tens.org/webinars-events/tens-webinars/evaluating-your-pledge-campaign/</a>
- Thank your committee and acknowledge their hard work











Thank you!

For more information, tools, webinars, and resources, visit <a href="https://www.tens.org">www.tens.org</a>

Our password for 2023: Jeremiah17:8

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